

# FORGE

I N S U R A N C E

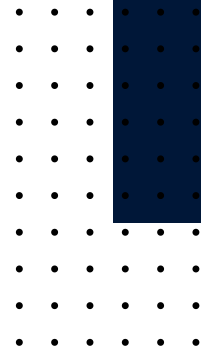
Forge Insurance makes it easy to quote and manage commercial auto policies.



## AUTO PAY SETUP

[www.forgeinsurance.com](http://www.forgeinsurance.com)

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Make your Payments  
Easier & Faster

Pay as a Guest

[Pay Now](#)

Welcome to Electronic  
Billing & Payments



Have an account?  
Please [Login](#)



New Registration?  
Please [Sign Up](#)

## EB360

<https://prod-forge-apps.digital1st.io/public/landing/ebp/index>



B360 is Forge's new Electronic Bill Payment Portal for all Forge policyholders.

Policyholders can login and have a 360 degree view of all the invoicing history, payment history, notice history and payment sources associated with your policy.

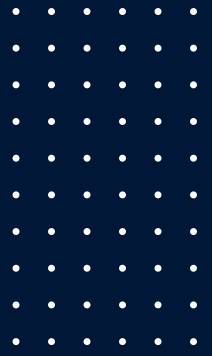
Forge encourages all policyholders with installment plans to create an account and store a payment source in the secure EB360 wallet, so that you can enroll in auto pay and rest easy knowing that your insurance payments are made automatically.

To create an account login, you must validate 3 pieces of information exactly correct to ensure we are applying payments to the correct policy:

- 1) Policy #
- 2) Policy Effective Date
- 3) Policy Balance Due\*

\*The policy Balance Due is the full-term premium on the policy at inception. (It is not the amount of the Deposit Premium or Down Payment required at binding.)

# NEW REGISTRATION - CREATE ACCOUNT LOGIN



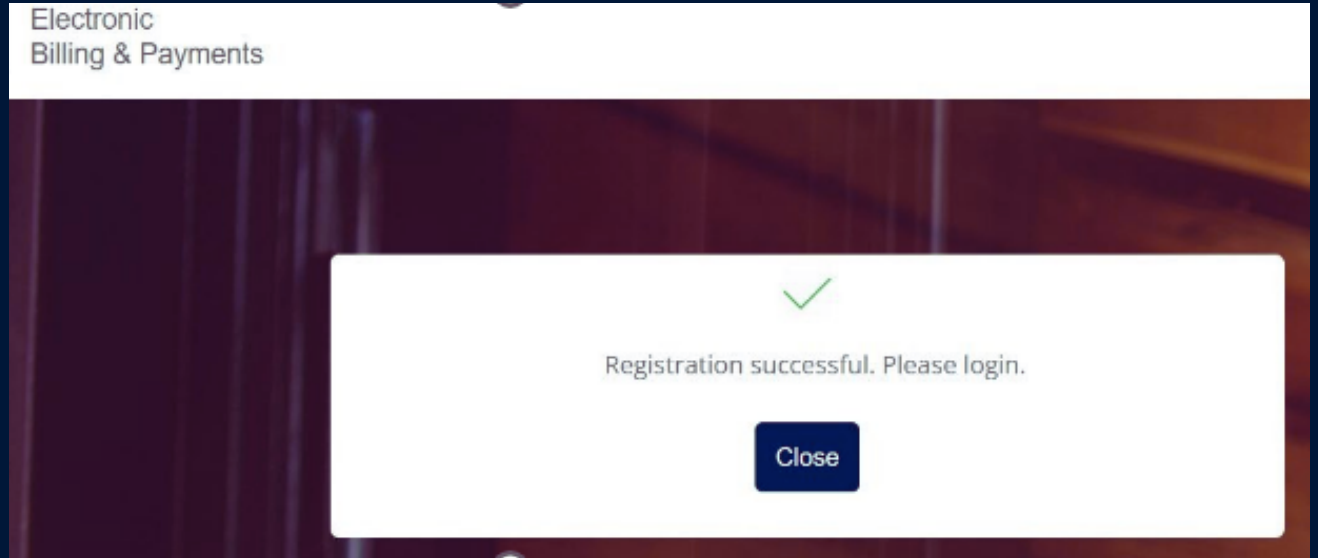
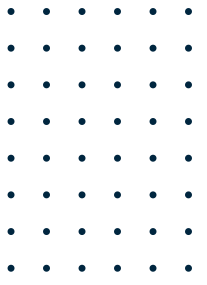
The screenshot shows a 'Sign Up' form with the following sections and fields:

- Policy Info**
  - Policy Number (Optional): Input field with a red arrow pointing to it and a help icon (i).
  - Policy Effective Date (Optional): Date picker with 'MDYYYY' format and a calendar icon, with a red arrow pointing to it.
  - Amount: Input field.
  - Radio buttons: 'Due Amount' (unselected) and 'Policy Balance' (selected), with a red arrow pointing to the 'Policy Balance' option.
- Personal Info**
  - First Name: Input field.
  - Last Name: Input field with a red arrow pointing to it.
  - Phone: Input field.
  - Email Address: Input field with an envelope icon.
- Create User Account**
  - User Id: Input field.
  - Create Password: Input field with a red arrow pointing to it.
  - Confirm Password: Input field.

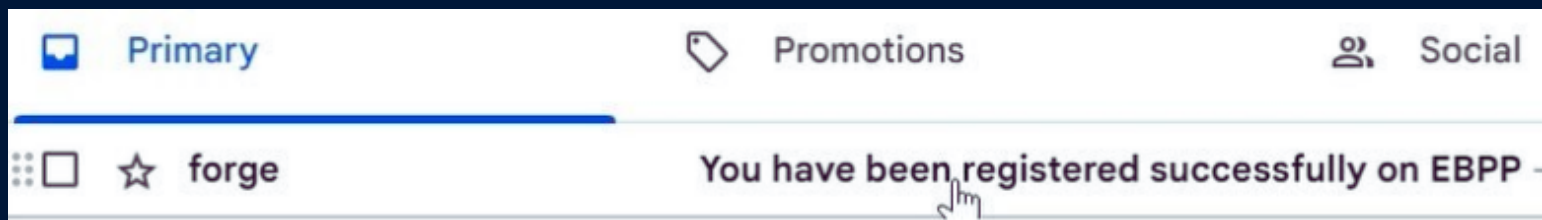
Password must include minimum of 8 characters with at least 1 special, 1 numeric, 1 upper case, 1 lower case character and not be equal to any of last 3 passwords

Sign up

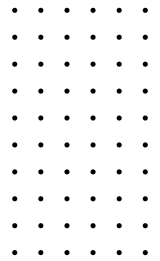
# REGISTRATION - CONFIRMATION



**Email confirmation will be sent to email provided**



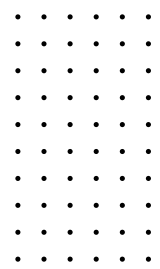
# DASHBOARD



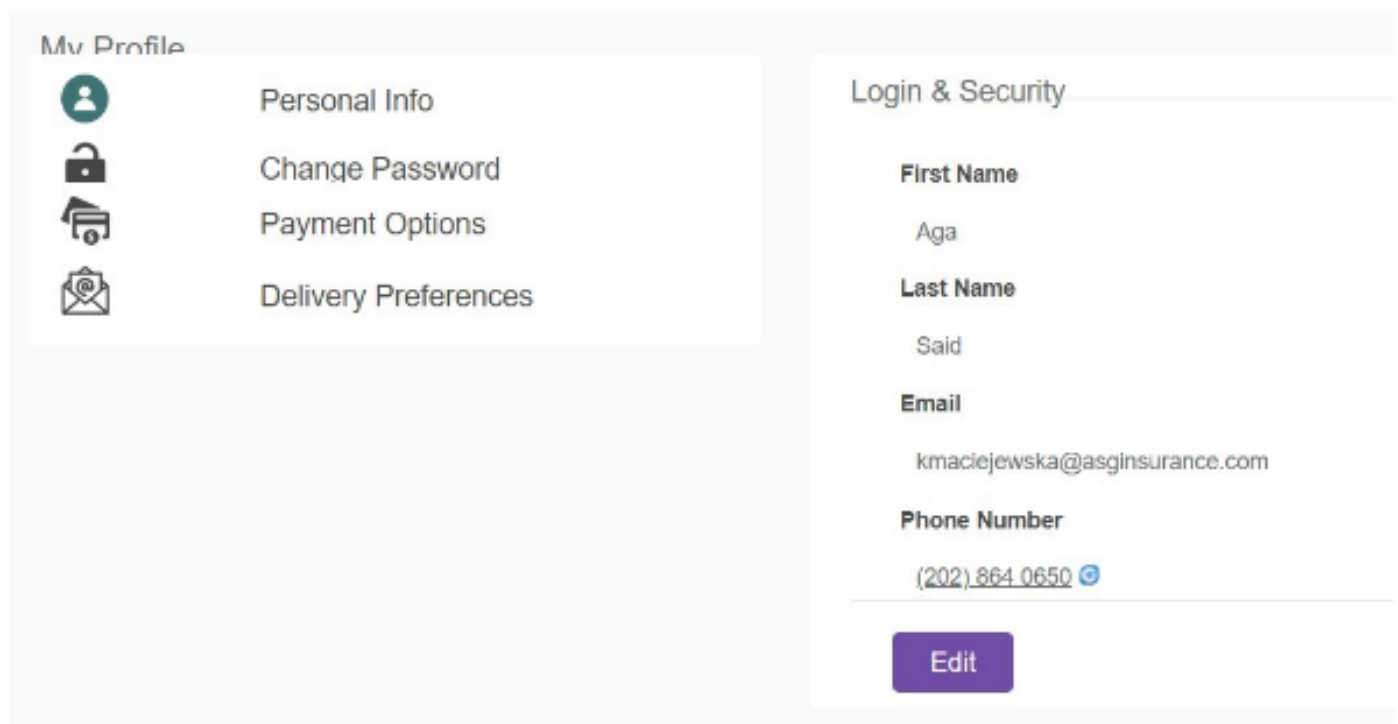
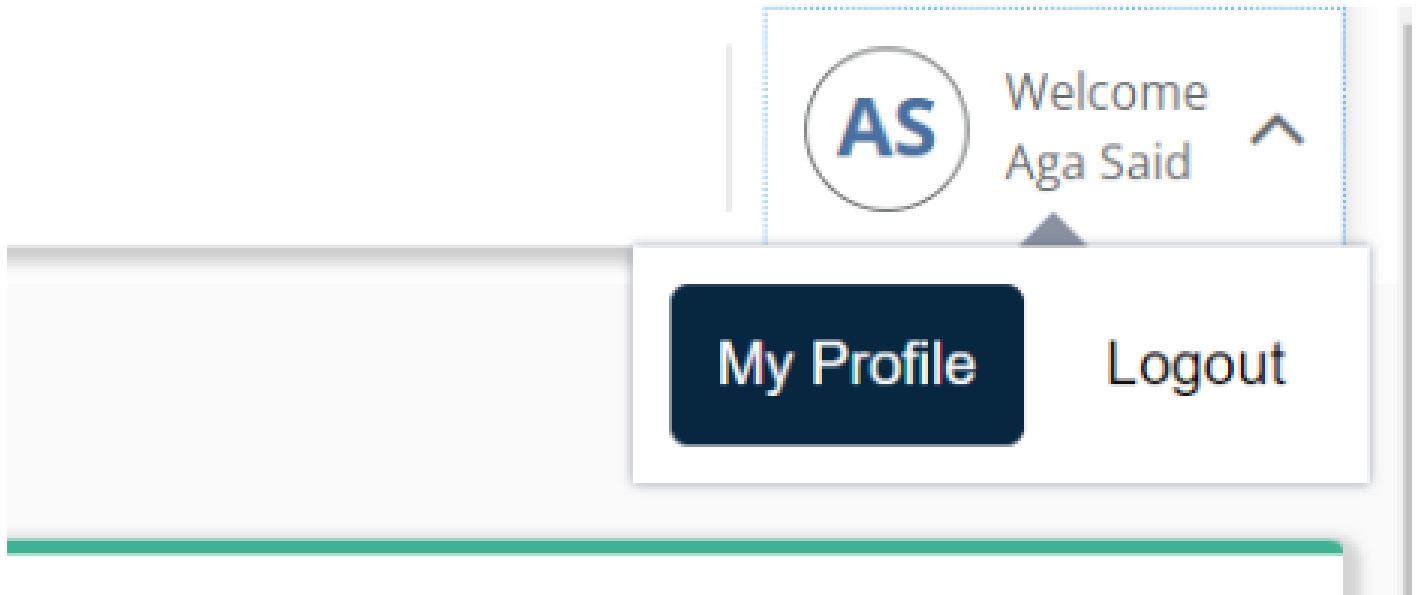
1. Make payments
2. Download invoices
3. Review payment history
4. Set up/disable recurring payment
5. Change payment method
6. View payment schedule

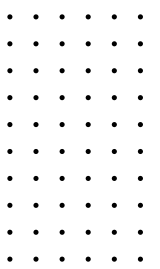
The screenshot shows the Forge Insurance Electronic Billing & Payments dashboard. The top navigation bar includes the Forge Insurance logo, the text 'Electronic Billing & Payments', a user profile icon with 'Welcome Bhumesh Jangid', and a '+ Add Policy' button. The main content area is titled 'Dashboard' and features a sidebar on the left with policy details: 'Issued', 'Policy No: 01-CA-000000485-00', and 'Policy Term: 04/19/2023 To 03/19/2024', with a 'View Policy' button. The main panel displays the policy number '01-CA-000000485-00' and status 'Issued'. It contains a table with columns for Name, Policy term, Policy Balance, and Premium, showing 'Jacson Base' with a term of '04/19/2023 To 03/19/2024' and a balance of '4,605.00'. Below this are four interactive cards: 'Payment Due' (Amount: 0.00, 'Pay Now' button), 'Last Payment' (Amount: 0.00, 'Download Invoice' button), 'Invoice History' (clock icon, 'Invoice History' button), and 'Payment History' (wallet icon, 'Payment History' button). A 'Future Installments' section shows 'Invoice Sent Date: 03/30/2023', 'Payment Amount: 418.64', and 'Invoice Due Date: 04/19/2023', with a 'View Schedule' button. At the bottom, it states 'Payment Plan: Flat Monthly 11'.

# AUTO PAY ENROLLMENT







1. Open My profile (upper right corner) to add payment method





## 2. Choose Payment Options

**My Profile**

-  Personal Info
-  Change Password
-  **Payment Options**
-  Delivery Preferences

**Payment Options**



[Add New Card](#)      [Add New Bank Account](#)

**No saved payment options!**



## 3. Add payment method

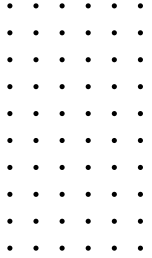
[Add New Card](#)      [Add New Bank Account](#)

**Manage Saved Cards and Bank Accounts**

Credit / Debit Card	Expiry Date	
 XXXX XXXX XXXX 1111	04/24	


Bank Account	Account Holder	
 XXXXXXXXXXXXXXX0054	Aga Said	



4. Once payment method has been added, auto payment can be set up on the main dashboard

Do you want to enroll for auto payment?

I accept the Auto Pay Terms and Conditions

Enroll 

Agent Information

Name

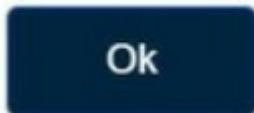
Email

Mobile

5. Choose payment method for recurring payments

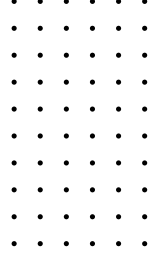


Payment Method has been added successfully!



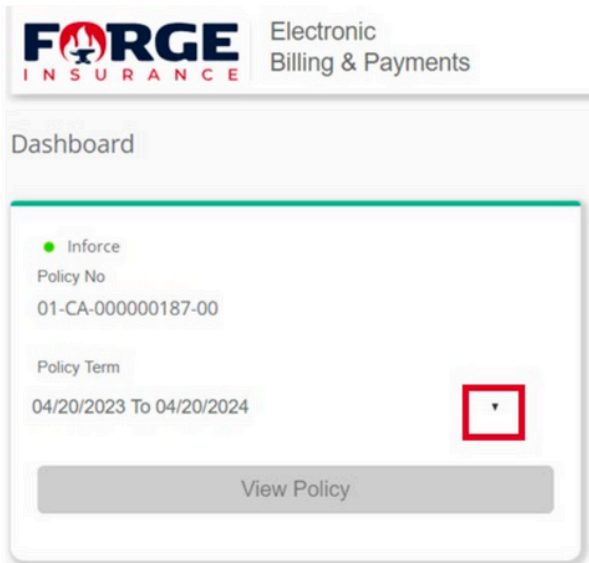
To change payment method/turn off auto pay

**NOTE: Saving payment method for future does not enroll in auto pay**

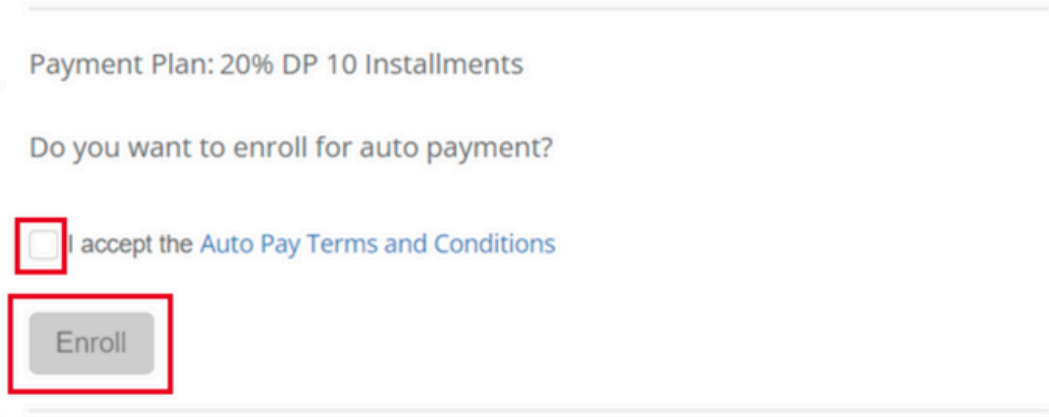


# AUTO PAY ENROLLMENT ON RENEWAL POLICIES

- 1. Log into account
- 2. Click the arrow on the left side of the Policy term to choose the new term:



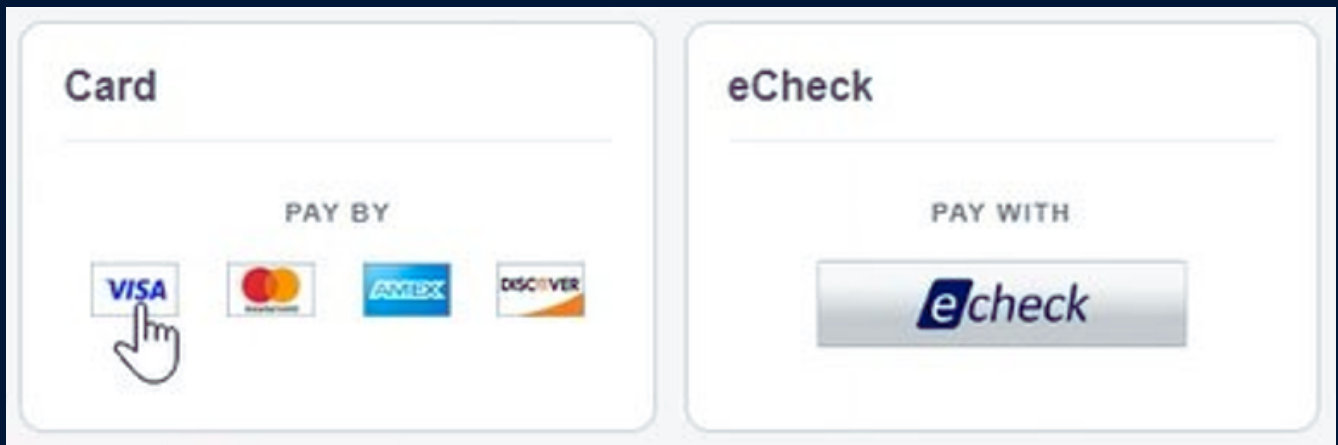
- 3. Enable auto pay by accepting the Auto Pay Terms and Conditions and clicking the Enroll button



# GUEST PAYMENT

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1. Policy number (full policy number with dashes)
2. Amount - exact amount
3. If you tab from the policy to amount, the amount due will populate automatically
4. Email - for receipt purposes
5. Choose payment method



**NOTE:** At the end of the transaction there will be no printable receipt available. To get a receipt, a valid email address must be provided. If you do not see the receipt in your mailbox, check spam.

# **FORGE**

**I N S U R A N C E**

**Forge On.**

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