





Forge Insurance Service Levels Agreement

Public Auto

Submission Method	Turnaround Time
Inbox	10 Business Days
AgentFIRE Portal 	3 Business Days

Small Business

Submission Method	Turnaround Time
Inbox	5 Business Days
AgentFIRE Portal 	<p>1/2 Business Day</p> <ul style="list-style-type: none">• If submitted <u>before</u> noon – end of business day• If submitted <u>after</u> noon – next day by noon